



FINGER LAKES REGIONAL PLANNING CONSORTIUM

Board of Directors

MINUTES

September 20, 2019 1pm-2:15pm

Town Hall Meeting 2:30-4:00pm

Radisson Hotel Rochester Airport - 175 Jefferson Road - Rochester

-
- Call to Order & Welcome – George called the meeting to order at 1:06pm.
 - Confirm Quorum – Beth confirmed a voting quorum present

 - Welcome New Board Members - George
 - George Nasra, University of Rochester Medical Center
 - Mandy Teeter, Rochester Regional Health
 - Angela Vidile, MVP Health Plan

 - Introductions (Name, stakeholder group, agency/organization, if any) - Board & Guests

 - Approve June Minutes (attached) – George - Melissa Wendland moved, Margaret more seconded and motion passed unanimously.

 - Finger Lakes RPC Board Elections Update – Beth
 - Town Hall Dates – requesting all Board members to attend at least one
 - September 20 – this afternoon – 2:30 – 4pm
 - October 17 – 1-2:30pm - Geneva
- Beth reviewed the process for upcoming Board elections.
- Albany CoChairs Meeting – October 4
 - PA Scope of Practice in Article 31 ClinicsGeorge reported that some progress appears to be being made on this topic in that discussions are ongoing and the right people have been brought into the

Finger Lakes RPC Board – September 20, 2019 Minutes

Questions?

Contact **Beth White**, RPC Coordinator at bw@clmhd.org or 518-391-8231
or **George Roets**, RPC CoChair at groets1@rochester.rr.com

conversation. This will once again be presented at the Albany CoChairs meeting with senior OMH leadership.

- 820 Residential Issues
 - Changing of MA from State to County – Lapse in Coverage
 - Video Interview for Public Assistance Benefits
 - Requirement of 3rd Party Assessor for Level of Care Determination

Beth reported that the Western region RPC has engaged local OTDA regarding challenges 820 residents and providers face with the enrollment in managed Medicaid when admitted to the 820 setting. There are opportunities to make this process more efficient and to reduce the resulting unbillable status that has plagued providers. This will be the major issue presented at the upcoming Albany meeting.

- Finger Lakes SUD Bed Finder Demo – Went live July 16!
 - See Analytics Dashboard for Activity (attached)
 - Questions for End of Pilot (approx. end of October 2019)
 - How to be supported – both hosting and management
 - Make Available to Clients and Public – Ramifications
 - Expansion to other Regions
 - Will be Presented at State CoChairs Meeting

Beth reported that the Bed Finder has been a huge success. All eligible Finger Lakes providers except for the two State operated ATC's are participating and they are updating the bed availability information multiple times per day. Beth shared data that showed over 600 views by over 200 unique users since the site went up July 16. The data also confirmed that this is a resource for people on the weekends and during the evenings and into the night.

The pilot was initially planned to be done in October at which time several important aspects would be addressed:

Will site be continued?

Who will support site going forward, both for IT hosting and management?

Finger Lakes RPC Board – September 20, 2019 Minutes

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Should site be made available to public?
How/will site be extended to other regions/bed types?

See attached notes of Board's extended discussion/questions

Consensus reached that pilot should be extended. Beth will:

- Meet with RRH to determine their interest/willingness to continue to host the site through an extension of the pilot.
- Pursue sharing of the site with one or two other regions to determine viability of others using it successfully.
- Explore adding 819 Community Residence beds to Finger Lakes site's listings.

- Key Partner Recruitment – Breakout Groups
 - We have 3-4 Board Seats Available
 - Peer/Family & Youth Advocate Stakeholder group identified possible KP's
 - Salvation Army
 - St. Joseph's Neighborhood Center.
 - Monroe County Public Assistance Department
 - Partnership for Ontario County
 - Departments of Health
 - Interfaith Social Support Group
 - Criminal Justice System – discussed several possibilities, i.e. Legal Aid, the various MH & Drug Courts, etc.
 - Volunteers to Contact and Recruit Key Partner Nominees

Due to the time devoted to the previous item's discussion, breakout groups were not convened. Beth reported to group that there are openings on the Board for Key Partners and invited members to recruit suitable candidates for these seats.

In addition to the possibilities listed above that have been suggested by the Peer/Family and Youth Advocate stakeholder group, members suggested Monroe County LDSS and NAMI.

Finger Lakes RPC Board – September 20, 2019 Minutes

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-
- **Next Board Meeting** – Beth

TBD in November

Beth will send poll out for December meeting to be rescheduled to November

- **Wrap Up & Adjournment**

Deb Salgueiro moved and Ellen Hey seconded to adjourn at 2:15pm. No objection.

Finger Lakes RPC Board Discussion re Bed Finder Pilot – Sept 20,2019

Next Steps

Questions?

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Finger Lakes Region SUD Bed Finder Demo – Went live in July 16!

Who should run the program after the pilot period?

- 1) How many treatment providers are included? A: At this time all regional detox, rehab, 820 stabilization and rehabilitation providers. This does not include ATC providers.
- 2) Intake providers are responsible for updating the associated google docs on a regular basis to provide real time accurate info.
- 3) What are the boundaries that make this bed finder “most efficient”?
- 4) Will this replace the OASAS statewide directory? Because if so, this may have a significant impact on who would manage the maintenance of the bed finder.
- 5) Feedback, thus far, intake coordinators report that the bed finder is saving them time and find it very easy to use
- 6) Does this give us the opportunity to keep the clients local? Can we get data for this?
- 7) Goals are to increase bed utilization and decrease over referring
- 8) Regionally, research has shown that there is better success when client’s remain in their “natural” environment, so there is benefits to keep clients local
- 9) Needs to be client directed, so if they do not want to stay local they still need to have other options

BW: Add statement and link to OASAS site and any other regions' BF's
- 10) Please add 819 providers prior to completion of pilot – A: Pilot will be closing in October so that may not be feasible, however, can consider extending pilot program
- 11) Extension of pilot to allow for the inclusion of 819 beds
- 12) We need to discuss what a “region” is: is it defined by OASAS terms or RPC terms
- 13) Can we pilot in another region to find out if it is worthwhile/sustainable in another region?
- 14) What specific data are we capturing?
- 15) We need to be mindful that there is a significant cost to providers in the admission screening process
- 16) Open beds noted, but when calling to inquire about the openings, callers are being told that there are actually no openings in that facility. (Offline conversation requested to determine if this is an isolated location)
- 17) Qualitative data? Once the bed is identified, how long is the actual process to get a client admitted to said bed.
- 18) Rochester Regional reported that they are specifically focusing on collecting the qualitative data discussed above.

Questions?

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- 19) Links are available on the bedfinder – If you click on the organization’s name it is actually their link. Should we have a link that provides direct linkage to the list of insurances that specific organization accepts/pars with?
- 20) Where should this (bedfinder) live? Who should maintain it? Is it possible to stay where it currently is? Should we consider the extension before making any further decisions?
- 21) IF there is an extension into other regions, what would the multi-region communication look like? Are multiple regions able to share the data and communication through one program?
- Other suggestions: Consider adding the 819 providers, and other level of care providers.

Where To Next?

Extend Pilot?

819 Beds

Other Regions

Regions with Opiate Courts

Regions with Open Access Programs

Questions?

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FINGER LAKES REGIONAL PLANNING CONSORTIUM

Board of Directors

AGENDA

September 20, 2019 1pm-2:15pm

Town Hall Meeting 2:30-4:00pm

Radisson Hotel Rochester Airport - 175 Jefferson Road - Rochester

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- Call to Order & Welcome – George
 - Confirm Quorum – Beth

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 - Mandy Teeter, Rochester Regional Health
 - Angela Vidile, MVP Health Plan
 - Introductions (Name, stakeholder group, agency/organization, if any) - Board & Guests

 - Approve June Minutes (attached) – George will ask for motion to approve

 - Finger Lakes RPC Board Elections Update – Beth
 - Town Hall Dates – requesting all Board members to attend at least one
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 - Albany CoChairs Meeting – October 4
 - PA Scope of Practice in Article 31 clinics
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Finger Lakes RPC Board – September 20, 2019 Agenda

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 - Criminal Justice System – discussed several possibilities, i.e. Legal Aid, the various MH & Drug Courts, etc.
 - Others?
 - Volunteers to Contact and Recruit Key Partner Nominees

- Due to Limited Meeting Time, C&F Subcommittee and Workgroup Reports will Resume at the Next Meeting

- **Next Board Meeting** – Beth

TBD in November

- Wrap Up & Adjournment - George

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FINGER LAKES REGIONAL PLANNING CONSORTIUM

Board of Directors

MINUTES

June 14, 2019 1pm-4pm

Ontario County Training Facility, Canandaigua

-
- Call to Order & Welcome – George
The meeting was called to order at 1:10PM.
 - Confirm Quorum – Beth
There was a quorum for meeting but not a quorum for voting.
 - Welcome New Board Members – George
Welcomed Jeff Hoffman as a new board member (family advocate)
 - Introductions (Name, stakeholder group, agency/organization, if any) - Board & Guests
 - Approve Minutes – Melissa Wendland moved to accept the March minutes. Jim Haitz seconded the motion, which passed unanimously.
 - Attendance – George noted that attendance is monitored as in keeping with by-laws. December 2018 was poor. He urged people to keep their commitment to attend. Will be following up with those with poor attendance.
 - Finger Lakes RPC Board Elections Update – Beth
Board Elections: Beth inquired if group would prefer to combine at least one of the Town Halls with September's board meeting. One townhall will be in Rochester and another more centrally located in the region. In order to be eligible to vote organizations must attend at least one Town Hall. Current members are eligible to run again. Beth will be in contact with board about those dates. Asked group if preference would be to change December board meeting to November.

Questions?

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Finger Lakes RPC Board – June 14, 2019 Minutes

- Issues Follow Up- Beth

- PA Practice Article 31 Clinics

Jim Haitz reported on meeting that took place with several DCS's who have Article 31 clinics. Currently must have waiver approval and experience working in the field. Would still like to work on this issue and expand the potential pool of those who could work in clinics and prescribe medications. Discussions have been on-going with OMH re this process. Proposal is being revised and discussion may take place in a smaller meeting. Looking at more structured process of bringing a PA into a clinic. Question was asked re scope of practice – can State Ed advocate with OMH? Consensus was that this is not thought to be a good idea at this time. Will be addressed with the CLMHD. Want to think about advocating for more behavioral health as part of educational curriculum. Questions re how the process would work, additional education, comparison to NP/NPPs, looking at different models of how PA could prescribe.

- PFY Stakeholder Group - Outreach to Consumers

PFY group met to discuss outreach to consumers – difference between peers and consumers of services. How to better reach consumers. Came up with several strategies. Want to get feedback on a local level. Follow-up on having consumers present at RPC meeting.

- MAS Transportation - Form 2015 & guidance (attached) – Beth

Reviewed information sent out to board re how to determine level of determination of what kind of transportation can be authorized. Form has been changed that shows a physician signature is not required and can be completed by a licensed practitioner.

- HHSP Issue re NP's or telemed MD possibly being able to sign off on 2PC Admissions – Beth

Sign off on 2PCs. Can NP sign off on these? Beth discussed this with OMH staff who reported that it would be very difficult to achieve this, as the requirements re involuntary admissions are written into law, vs. regulation. Telemedicine also not viable as these need to be in-person assessments and signatures.

Finger Lakes RPC Board – June 14, 2019 Minutes

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-
- HHSP Issue re Safe Transitional Housing from Inpatient to Eventual Residential Setting – Beth

HHSP Housing – looking at transitional housing from inpatient to residential. Could utilize ILS to work with this issue. CMS is looking at different ways of re-budgeting money with ILS. MCOs shared that they have not been able to get approval for ILS from the state (18 months with no feedback). FLPPS has been working with DePaul to assist in providing transitional housing – Sally Partner is part of this workgroup. FLPPS could be a good resource to examine different models that they are funding with housing groups in the Finger Lakes region.

- CBO Issue – 820 Programs' Sustainability – Beth

CBO – Sally Partner shared that they have 500k deficit working with 820. Val Way reported that there is a regional residential group that is working on this issue. They recently sent a letter to John Coppola with specific asks. Reimbursement rates differ throughout the state. The group is working on strategies to pursue sustainable rates. Beth will meet with this group to see what support the RPC can offer and to make sure we are not duplicating efforts.

819 beds are funded through congregate care II; some are advocating for it to be covered under Medicaid. Jim Haitz shared info from visit to Albany: OASAS is aware of the issue re 820 but believes that the rates are adequate; 819s are being converted to 820 on a consistent basis; varies on how well programs are doing financially; programs that are struggling – higher expenses, admin costs, higher staffing; working with agencies on sustainability.

- Voluntary Summer Board Meeting or Stakeholder Group Issue meetings? - Beth

Consensus was for stakeholder groups that are working on issues to meet

- Children and Families Subcommittee Report – Nicole Speight
 - Subcommittee Update (attached)
 - Finger Lakes Region CFTSS Providers by County (attached)

Nicole presented the Subcommittee's update and gave an update on the children's transition (attached). The Subcommittee has had 2 meetings since last board meeting. A lot of stress and questions shared re the transition. Many providers have not done services under MMC and it is change for them. Issues listed in attached update. Most significant are:

Finger Lakes RPC Board – June 14, 2019 Minutes

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Staffing - Higher standards for licensure – require supervision credentials beyond what agencies can recruit.

CFTSS – want to market these services. Providers have fears that they cannot meet the demands for services.

Care Managers requesting common referral form for CFTSS.

Complexity of transactions has gone up. Still working on this. Non-billable activities – things that are supposed to be included in the rate for a service – these are a larger burden on agencies. Working on demonstrating what these are – map out unbillable services. Some agencies are de-designating.

Like problems experienced with adult HCBS – OMH did make some changes to deal with these – not sure if they will be doing anything with children. Val way offered to provide assistance on developing treatment plans.

- Workgroup Quarterly Updates (attached) - Beth

- SUD Bed Access Workgroup

- Bed Finder Website – Beth presented a demo on the website. Projected to Go Live by end of month. Currently training intake coordinators on bed finder. Access to referring groups will roll out in stages. Bed Availability info will be updated 2-3 times per day. Will do a 3 month pilot to see if it is helpful.

- Clinical Integration Workgroup

- Critical Connections Symposium presented on May 8

- Focus on how to BH providers can feel comfortable and confident sharing information with other parties. 50 people in attendance. Event was well received. Take away was: Ask 2 questions – will it help my client to share this information? If I share this information will my client be upset with me? Encourage people to share information when feasible. Had 20 managers of clinical programs in attendance. Group going to turn focus to outreach pediatricians to connect them with Project Teach.

- Peer Role Workgroup met April 19

- Task Force has created resource Roadmap for employers of peers

- Group has connected with a NYC Consortium that developed an online organizational self-assessment tool for organizations wanting to employ peers. The Finger Lakes RPC group has catalogued and indexed a large number of resources and created a roadmap to guide organizations to appropriate resources based on

Finger Lakes RPC Board – June 14, 2019 Minutes

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the results from their self-assessment tool. Plan is to feature the self-assessment tool and the Resources Road Map in a community event.

- ***Next Board Meeting*** – Beth

Friday, September 20th, 1-4pm

Ontario County Training Facility | 2914 County Road 48 | Canandaigua NY

(This location may change if Town Hall is added to this meeting date).

- Wrap Up & Adjournment – George thanked the group for their work today. Hank Chapman moved to adjourn, Sally Partner seconded the motion, and everyone went home!

Questions?

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JOIN YOUR FINGER LAKES RPC!

The Regional Planning Consortiums identify and problem solve issues arising from the transition of Medicaid behavioral health services to managed care.

Each regional Board is made up of diverse stakeholders affected by these changes.

WHO CAN RUN FOR ELECTION?

Community Based Organizations
Mental Health
Substance Use Disorders
Children's Services
HCBS Services
Housing (MH or SUD)
Rural Providers of Above Services

Hospitals & Health System Providers
Hospitals or Health Care Systems
FQHC's
Lead Health Homes

Advocates
Peers with Lived Experience
Family Advocates
Youth Advocates

CONTACT

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518-391-8231

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FINGER LAKES REGIONAL PLANNING CONSORTIUM

BOARD ELECTIONS FOR 2020-22 TERMS

TOWN HALL MEETINGS

September 20 2:30 – 4pm [Register Here for Sept 20](#)
Radisson Hotel Rochester Airport
175 Jefferson Rd, Rochester

October 17 1:00 – 2:30pm [Register Here for Oct 17](#)
Ramada Plaza
41 Lake Front Dr, Geneva

REGISTRATION REQUIRED

YOU MUST ATTEND AT LEAST ONE OF THESE MEETINGS TO:

Nominate Your Organization or Self for a Board Seat
Nominate Another Organization or Person for a Board Seat
Register to Vote to Elect Board Members
Learn about the Election Process – who, when, how

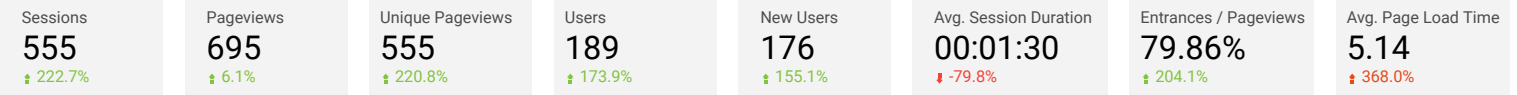
RPC REPORT TO THE COMMUNITY:

COME HEAR WHAT THE RPC HAS ACCOMPLISHED

System Changes
New Resources
Learning Together
Networking Opportunities

SHARE YOUR CONCERNS:

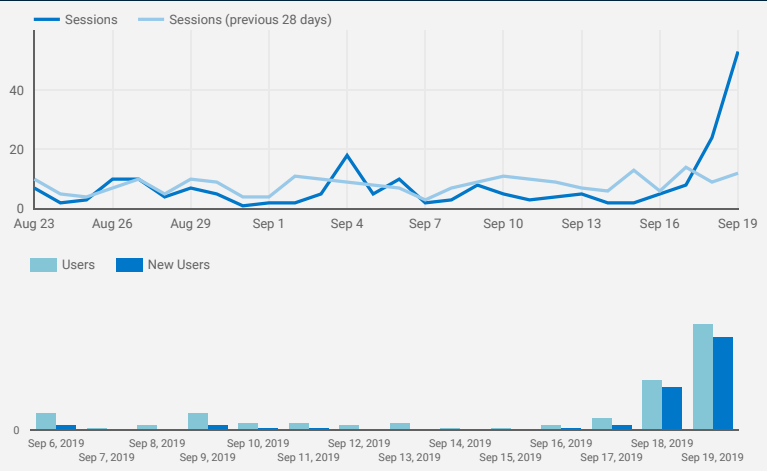
WHAT WOULD YOU LIKE THE RPC TO WORK ON?



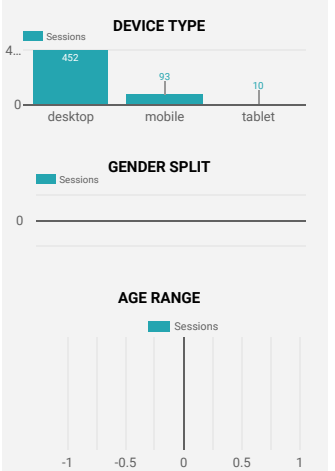
TOP VISITED PAGES | The most visited pages on our site

Page	Unique Pageviews
1. /	547
2. /? fbclid=IwAR2wQdVlytuBia31EUMeM01QZfryTkBxCFxgBJVCw8uuP69YvWAUlfFOM	1
3. /? fbclid=IwAR0v0IHxvRfiEJjBTswsxyypGGeAYZBEtqhHBUfDluNED3Pg6ACBUBhaHs	1
4. /? fbclid=IwAR25kIC1TMZn7S1gs1gOahVLdTwPafQpxdJIN2f59SETNKCSHoeucODR5sM	1
5. /? fbclid=IwAR2K1_42vpfbXGyZM14aFhSIAgESB3Aw3RkMIUjnm8y0Z0g0JharGtY4j0	1
6. /?fbclid=IwAR0JjrFkOK-jWmzapURJ5KXKLEu0O3DPnu4iNYdalkXg84Hv5zCbhVeseg	1

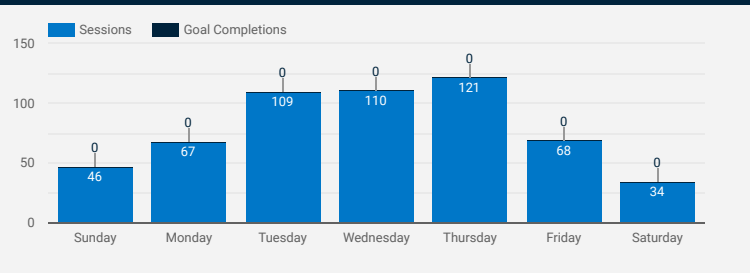
NEW VS. RETURNING VISITORS | Comparing this month and last months users and their sessions



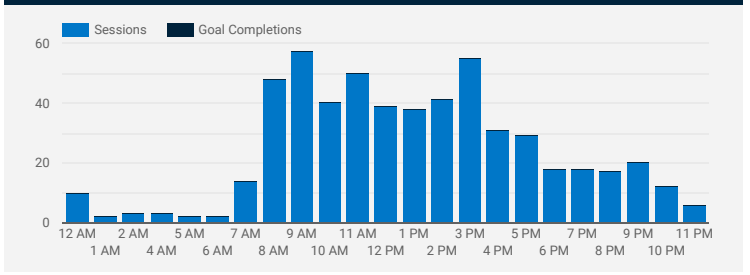
AUDIENCE DETAILS | Who are our users?



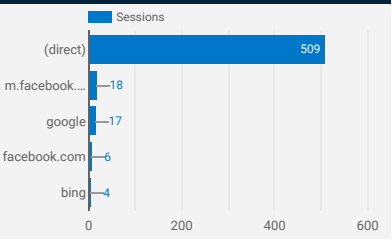
WEEKLY ACTIVITY | What day of the week are people most active on the site?



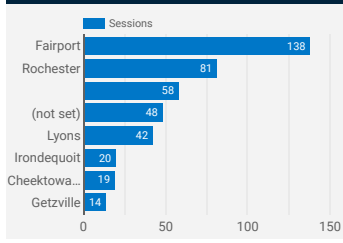
HOURLY ACTIVITY | What time of day are people most active on the site?



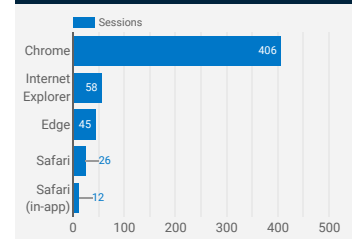
SOURCES | How are people getting to our site?



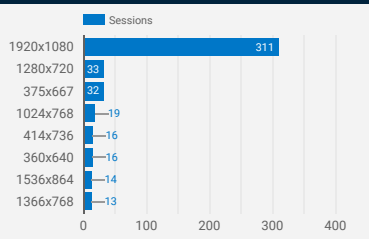
LOCATIONS | Where are people viewing our site from?



BROWSERS | What browsers are people using?



SCREEN SIZE | What size are users screen sizes?



Glossary of Terms

Sessions A group of interactions one user takes within a 30 minute time frame on our website. If a user viewed our website 2 times within 30 minutes, this would be counted as 1 session.

Avg. Session Duration This is the average time users spend on the site during a session. Metric is displayed in HH:MM:SS (hours:minutes:seconds)

Pageviews is defined as a view of a page on our site. If a user clicks reload after reaching the page, this is counted as an additional pageview. If a user navigates to a different page and then returns to the original page, a second pageview is recorded.

Unique Pageviews aggregates pageviews that are generated by the same user during the same session. A unique pageview represents the number of sessions during which that page was viewed one or more times.

Avg. Redirection Time Time spent in redirects before fetching pages for this service line or section of the website. If there are no redirects, the value for this metric should be 0. This metric is displayed in seconds.

Users Users who have initiated at least one session on the website during the selected date range. Default range is the past 28 days. Measured by GA cookie added to web browser.

New Users the number of first-time users who have initiated at least one session on the website during the selected date range. Default range is the past 28 days. Measured by GA cookie added to web browser.

Avg. File Interaction Time This is the average time users spend on the site viewing files in the media library. This metric is displayed in seconds.

Avg. Page Load Time The average amount of time (in seconds) it takes that page to load, from initiation of the pageview (e.g., click on a page link) to load completion in the browser

Avg. Page Download Time the average time it takes to download the webpages for this section of the website. This metric is displayed in seconds